



RESOURCE MAPPING: ENHANCING EMPLOYMENT AND FINANCIAL CAPABILITY OUTCOMES

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National Disability Institute

The mission of National Disability Institute is to drive social impact to build a better economic future for people with disabilities and their families.



Today's Objectives

- Define resource mapping;
- View the larger picture of supports and resources that are available to help individuals improve their employment opportunities and financial well-being; and
- Provide tools to help you identify key resources for completing a resource map specific to your community.

Resource Mapping

- Resource mapping offers a strategy that can help leverage a community and organization's capacity to serve individuals.
- Helps agencies identify areas of strength, as well as where they need additional support.

Resource Mapping

Importance of Resource Mapping

- Enhances cross collaboration between agencies working towards the same goal of economic self-sufficiency.
- Enhances referrals to other organizations that can assist an individual in achieving their goals.
- Creates an opportunity for soft referrals vs. hard referrals

Soft Referral vs. Hard Referral

- **Soft referral** – a referral with another organization that the counselor, case manager, or employment specialist has a key contact with at another organization to refer the individual to.
- **Hard referral** – a referral with another organization that the counselor, case manager or employment specialist has no contact with or relationship with when referring the individual.

Resource Mapping

Importance of Resource Mapping:

- Important strategy in integrated services.
- Provides an opportunity for the blending and braiding of resources amongst a variety of organizations.
- Assists in identifying the gaps within the community to assist individuals build their financial well-being.

Resource Mapping

- Who should be engaged to complete a resource map?
 - Case Managers, Employment Specialist, Financial Coaches
 - Specific departments within an organization
 - Organizations
 - State Agencies
 - Coalitions/Workgroups

HOW DO WE GET STARTED?

Resource Mapping

- NDI has created a handout that assists organizations to complete a resource map for their areas.

5 Key Strategies to Financial Stability



Defining the Strategies

- Public Benefits and Work Supports – SSI, SSDI, SNAP, Section 8
- Employment – American Job Centers, VR, State I/DD
- Free Tax Prep – VITA, IRS, AARP
- Financial Education – Banks, FDIC Money Smart, Better Money Habits
- Asset Development – ABLE, IDAs

Resource Mapping Handout



Creating a Resource Map for Your Community

National Disability Institute focuses on 5 key strategies that are essential to building the financial well-being of persons with disabilities. The 5 key strategies are: Public Benefits and Work Supports, Employment, Free Tax Preparation & EITC, Financial Literacy & Coaching, and Asset Development.



There are a variety of resources and tools available for each of these 5 strategies. As practitioners, it is important that we identify resources and tools that support individuals and their financial well-being. Creating a Resource Map for your community will enhance those opportunities. To create a Resource Map for your community, follow the steps identified on the next pages.

Step One: In the boxes below list resources and tools for each strategy.

Public Benefits and Work Supports	Employment	Free Tax Preparation and EITC	Financial Education and Financial Coaching	Asset Development

Step 1:

Identify resources and tools for each of the following strategies.

Public Benefits and Work Supports	Employment	Free Tax Preparation and EITC	Financial Education and Financial Coaching	Asset Development

Step 1:

Identify resources and tools for each of the following strategies.

Public Benefits and Work Supports	Employment	Free Tax Preparation and EITC	Financial Education and Financial Coaching	Asset Development
SSI SSDI SNAP	American Job Centers Vocational Rehabilitation	VITA MFT	Better Money Habits FDIC Money Smart University Extension	IDA Home ownership

Step 2:

- Identify the resources and tools for each strategy that are currently offered by your organization.

Public Benefits and Work Supports	Employment	Free Tax Preparation and EITC	Financial Education and Financial Coaching	Asset Development

Step 2:

- Identify the resources and tools for each strategy that are currently offered by your organization.

Public Benefits and Work Supports	Employment	Free Tax Preparation and EITC	Financial Education and Financial Coaching	Asset Development
Ex. Benefits Counseling	Ex. Job Coaching		Ex. Better Money Habits	

Step 3:

- In the boxes below, identify providers in your community that support each strategy not supported by your organization.

Public Benefits and Work Supports	Employment	Free Tax Preparation and EITC	Financial Education and Financial Coaching	Asset Development

Step 3:

- In the boxes below, identify providers in your community that support each strategy not supported by your organization.

Public Benefits and Work Supports	Employment	Free Tax Preparation and EITC	Financial Education and Financial Coaching	Asset Development
Ex. Service Source – WIPA Services	CareerSource	United Way	Bank of America BMH	United Way

Final Step

- Analyze the gaps and begin to create a strategy to learn more about those organizations that you may not be familiar with.

Resource Mapping Tips

- It is important to do the resource mapping activity with your colleagues and/or other coalition members. This will provide diverse responses and identify other resources you may not be familiar with.
- Resource mapping takes time and is a work in progress to build the new relationships
- Creating new relationships is key and allows for soft referrals and the blending and braiding of resources.

QUESTIONS?

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