

Lisa (Oregon)

Lisa works as a customer service representative for the City of Hillsboro, in the City Manager's office, where she keeps the office running smoothly. She is responsible for managing and maintaining the six conference rooms, tracking and managing the office supplies, restocking the three different printers and watering the plants. Additionally, she collects the building permits for the city and helps to put them in order and file them. Three days a week, Lisa puts her skills and aptitude for organization to work at the Brook wood Library, she pulls holds for patrons and is responsible for getting transfers ready to go out to other libraries.



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Lisa experiences Cerebral Palsy, which limited her endurance and made it quite difficult for her to find a job. She was encouraged to attend the sheltered workshop where she remained for over 20 years. However, she didn't feel challenged, and the work available didn't always interest her. Lisa was capable of so much and she just didn't have the opportunity to show her skills

TVW Inc.'s Career Development Team gave Lisa the opportunity to find out what she wanted to do. The team also helped her to stand out in her job search by working with her to develop a video resume, which was all it took to put her in front of the right employer. TVW staff worked with the employer to help them carve a position that met their needs and fit Lisa's skills and interests. "The reason that I have my job is because of the people at TVW," she said. "They worked with me and my employer to help carve a position where I can truly be successful."

Lisa always said she wishes she had a job that she could make a career out of and now she truly has one she has just celebrated her one year anniversary with the city. "I like coming to work and making a good wage, but mostly I enjoy coming to work and working with all of the people here in the city of Hillsboro," she said. "Creating more opportunities for other people with disabilities and helping people to see me for my abilities instead of my disabilities is why I love talking about my story."

