Tommy (Pennsylvania)

Tommy works as a Hospital Support Aide at UPMC Mercy in Pittsburgh, PA. His job requires him to safely transport equipment, mattresses, beds, and other items to and from nursing units and other departments. Tommy regularly inspects and disinfects stretchers and wheelchairs utilized by the hospital, then delivers it to patient units. Tommy is visible throughout the hospital, so he is expected to maintain a courteous professional demeanor at all times.

Because Tommy’s position is considered essential, he worked throughout the Pennsylvania Stay-at-Home order and his schedule has not changed.

“Tommy’s position is considered essential, as part of his job is to clear the hallways of equipment, mattresses, stretchers, and beds... during the initial surge his work was vital to the safety of patients and UPMC employees.”

Tommy has had to adapt to wearing a mask and washing his hands. Tommy now washes his hands and dons a new pair of gloves after each new duty, especially after cleaning supplies or equipment. Tommy follows the new COVID rules of UPMC such as social distancing, especially in elevators.